Rugby Australia Ticket & Entry Terms and Conditions

1. General

The following Rugby Australia (**Rugby AU**) Ticket & Entry Terms and Conditions apply to all ticket holders, their guests and accredited persons who have purchased or received tickets to or are attending events hosted, controlled, organised, staged or promoted by Rugby AU (**Events**). By purchasing tickets or attending an Event all persons agree to be bound by these Ticket & Entry Terms and Conditions and will ensure that anyone they have purchased tickets for has read, agreed to and will comply with these Ticket & Entry Terms and Conditions. These Ticket & Entry Terms and Conditions should be read in conjunction with any relevant event venue conditions of entry and any other terms and conditions which may apply to purchases of tickets to and attendance at Events.

2. Tickets

a) Valid tickets are required for all Events and tickets must be carried at all times and produced upon request.

b) Persons must occupy the seat specified on their ticket.

c) Persons must not:
   i. use the ticket for advertising, promotion or other commercial purposes (including competitions and trade promotions) or to enhance the demand for other goods or services; or
   ii. package the ticket with other goods and services.

d) **Transfers and Re-Sale**:
   i. Tickets should only be resold or transferred through Rugby AU or its ticketing agents' nominated ticket resale platforms. The use of any ticket resale service or platform is, at all times, subject to any applicable terms and conditions of use, including with respect to ticket resale value. Nothing in these Ticket & Entry Terms and Conditions limits or restricts the application of such applicable terms and conditions of use.
   ii. Tickets must not be resold or transferred, or attempted to be resold or transferred, for more than 10% above the purchase price, and at all times must only be resold or transferred in accordance with relevant State and/or Federal law.
   iii. Any tickets transferred or resold in breach of relevant State and/or Federal law may be cancelled by Rugby AU.

e) **Refund/Exchange**:
   i. Tickets will not be refunded or exchanged except in accordance with the "Code of Practice for the Ticketing of Live Entertainment in Australia" (the **Code**), available at www.liveperformance.com.au.
   ii. Except as provided by the Code, to the extent permitted by law, Rugby AU is not liable to any person for any loss (including consequential loss) arising out of, or in connection with, the cancellation or rescheduling of the Event.

f) **Ticket Limits** - To ensure fair access to tickets, a limit may be placed on the number of tickets that can be purchased by any one customer. The limit for each Event will be determined at Rugby AU's discretion and notified to customers at the time of purchase.
   i. Rugby AU may, having first advised customers of the applicable ticket limit, void any or all tickets purchased in excess of the ticket limit.
   ii. Unique ticket limits may apply to specific stakeholder groups at the discretion of Rugby AU.

g) Rugby AU reserves the right to make alterations to the time, date, participating teams and venue of any Match, or the seating capacity, seating area or seating number referred to on a ticket in the event of unforeseen or other circumstances, including (without limitation) force majeure, safety and security concerns, weather or playing conditions, or decisions from any competent authority. In the event of such alteration, Rugby AU will not be liable to you or any other person for any costs, expenses or other losses resulting from such alteration (except to the extent Rugby AU must be liable under applicable laws such as the Australian Consumer Law).

h) Customers who purchase tickets with a restricted or impaired view notification (notification will be provided at the time of purchase) will not be entitled to a relocation or a refund due to the restricted or impaired view.

i) Customers purchasing child, junior and/or concession ticket may be requested to provide proof of eligibility at the time of purchase or upon entry into the Event venue (**Match Venue**).

3. Entry Requirements

a) **Security Screening**: All persons and their possessions may be subject to searches before entering the Match Venue and may be subject to search upon exit. Refusing a search of your person or possessions may result in refusal of entry or you may be asked to leave the Match Venue.

b) **Possession of illegal, Prohibited or Restricted Items**: Any person having entered the Match Venue and found to be in possession of an illegal, Prohibited or Restricted Item, shall have such item confiscated and may be evicted from the Match Venue and/or prosecuted by Police.

c) **Refusing Entry/Eviction**: All persons acknowledge and agree that Rugby AU, Match Venue management, police and contracted security personnel may refuse entry or evict any person who they reasonably believe may have engaged in, or be likely to engage in conduct including, but not limited to:

   i. breach(es) of these Ticket & Entry Terms and Conditions;
   ii. conduct that jeopardises the safety or security at the Match Venue or event;
   iii. intoxication or disorderly behaviour associated with alcohol or illicit substances;
   iv. bringing in or attempting to bring in, or possession of illegal, Prohibited or Restricted Items (as referenced in clauses 3(d) and 3(e) below);
   v. illegal, Prohibited or Restricted Activity (as referenced in clause 3(f) below);

vi. failing to comply with lawful directions by Rugby AU, Police, or Match Venue/ Security staff;
vii. failure to comply with a current Rugby AU Banning Notice or Court Order prohibiting entry to the Event / Match Venue; or
viii. unauthorised entry into the Match Venue or any part of the Match Venue e.g. without a valid entry ticket or accreditation.

d) **Prohibited Items**: The following is a non-exhaustive list of items that are prohibited by law and are not permitted to enter the Match Venue:

i. illegal substances including controlled, dangerous or illicit substances;
ii. flares, fireworks, weapons, explosives and smoke bombs; and
iii. imitation, fake or toy weapons of any kind.

e) **Restricted Items:** The following items are considered restricted and are not permitted to enter the Match Venue:

i. alcoholic beverages;
ii. glass bottles, cans and breakable containers;
iii. projectiles of any description;
iv. recreational equipment such as skateboards, rollerblades and bicycles;
v. animals and pets (other than Assistance Dogs);
vi. laser pointers;
vii. computers and/or electronic equipment to aid a person/s to conduct live betting;
viii. non-accredited photographic equipment and recording devices for commercial purposes including audio and video equipment;
ix. confetti or shredded paper;
x. flag poles composed of materials other than plastic or wood or greater than 1.5 metres in length;
xi. signs, banners, flags and clothing displaying offensive, political, national, racial or unauthorised commercial material;
xii. eskies, coolers and iceboxes too large to be stored under a seat; and
xiii. any item determined by Rugby AU that may cause injury, public nuisance or which is deemed dangerous to fellow spectators or Event participants or staff.

f) **Restricted/Prohibited Activities**: The following is a non-exhaustive list of activities that are restricted or prohibited within the Match Venue and participation in such activities may result in eviction:

i. use of computers and/or electronic equipment to aid a person/s to conduct “live” betting;
ii. conducting “live” betting or assisting in the conduct of “live” betting;
iii. smoking (other than in a designated area);
iv. umbrellas are permitted into the Match Venue (subject to the Match Venue’s conditions of entry) but, for the comfort of others, must not be raised in the seating or concourse areas;
v. for safety reasons, strollers and prams may not be permitted in the seating bowl
vi. displaying commercial or offensive signage;

vii. throwing objects of any description;
viii. striking or igniting flares, fireworks, explosives and or smoke bombs;
ix. offensive or racist chanting or language;
x. concealing identity with a scarf, balaclava, mask or other item unless for a religious, medical or other justifiable reason;
xi. storage of equipment or standing/sitting in aisles or walkways; and
xii. unauthorised soliciting and customer surveying.

g) **Entering the Field of Play**: Unauthorised persons are prohibited from entering the field of play. Prosecutions may be pursued for unauthorised access to either the Match Venue or field of play.

h) Persons are responsible for their own conduct whilst in the Match Venue and must pay for the cost of repair of any damage caused to the Match Venue or any property in the Match Venue or its surrounds as a result of their conduct.

4. Responsible Consumption of Alcohol

All persons entering the Match Venue are advised that:

a) they are entering a licensed premise;
b) persons identified as being intoxicated will not be permitted to enter;
c) persons found in possession of liquor will not be permitted to enter;
d) persons identified as being intoxicated will be removed from the premises;
e) it is an offence for minors to purchase and consume liquor;
f) it is an offence to purchase liquor for (or supply liquor to) minors;
g) persons supplying liquor to minors will be reported to the Police; and
h) penalties and fines may apply under the relevant State or Territory's liquor or other applicable legislation.

5. Surveillance

For the safety and security of Persons and staff, closed circuit television (CCTV) cameras may be operating in and around the Match Venue. All persons entering the Match Venue consent to having their image recorded. In the event of an incident, any footage obtained may be provided to Police and the Match Venue operator and used to prosecute or support the implementation of a ban on a person, or for other law enforcement purposes.

6. Liability

Viewing of and attendance at Rugby AU Events and associated activities can be dangerous and may result in injury. Persons attending Rugby AU Events do so at their own risk. Persons bring personal items into the Match Venue at their own risk and assume all risk of any damage or loss (including property damage, personal injury, economic and consequential loss) however it may arise at the Match Venue. Rugby AU and the Match Venue will not be held responsible for any damage to, loss or theft of a person's personal property.

7. Pass-Outs

Pass-outs are issued at the discretion of the Match Venue. Should pass-outs be granted, persons wishing to re-enter the Match Venue must present both the pass-out and a valid ticket to regain entry. Persons will be subject to searches upon Match Venue re-entry.

8. Photographs and Broadcasts

Photographs taken within the Match Venue may be used only for private non-commercial purposes. Making or distributing of broadcasts, commentary, news reports or statistics (by any means including by mobile phone or other wireless device) of or relating to the Event is prohibited.

9. Image Release

Persons attending Events do so understanding and accepting they will likely be captured, photographed or recorded with still photography, film and audio recordings and they grant Rugby AU the non-exclusive, worldwide, royalty free right to use their image and likeness in perpetuity in any form or medium, as part of any broadcast or recording of the Event match and for any other commercial purposes (including in advertising and promotional materials). Parents and guardians consent to the granting of such rights and license to Rugby AU on behalf of their children and/or dependents attending the Event.

10. Breach of Ticket & Entry Terms and Conditions

If Persons breach these Ticket & Entry Terms and Conditions they may be:

a) denied access to, or evicted from, the Match Venue, have their ticket (and any future Event tickets) cancelled and be required to deliver up any ticket in their possession;
b) banned from attending future Events by a Court, the Match Venue Management, or at the discretion of Rugby AU;
c) asked for identification by Rugby AU (including its authorised contractors, agents or employees), Police, Match Venue Management or Contract Security staff.

Information collected from or on Persons who breach the Ticket & Entry Terms and Conditions may be shared between Match Venue Management, Contract Security staff, Police, Rugby AU Member Unions, World Rugby, SANZAAR and or Licensed Premises local to the Match Venue. This information may be used to prosecute or support the implementation of a ban on the person, or for other law enforcement purposes, and Persons consent to such use.

11. Privacy Waiver

Persons grant consent for their name, address, date of birth and photograph to be provided to the relevant State, Territory or Federal Police, Match Venue Owner Operator or Contract Security staff, Member Unions, World Rugby and SANZAAR in the event that they are evicted from or arrested within the Match Venue and for State, Territory or Federal Police to disclose to Rugby AU the nature and result of any action or criminal proceeding initiated by Police or other competent authorities as a consequence of their eviction from or arrest within the Match Venue.

12. Privacy Notification

All persons entering the Match Venue are advised, in accordance with applicable Privacy legislation, that the relevant State, Territory or Federal Police and Match Venue Owner Operators may provide Rugby AU with the name, address, date of birth and photograph of any person detained or arrested by Police at the Match Venue, or evicted from the Match Venue and the nature of any action or criminal proceeding initiated by the relevant party as a consequence so that Rugby AU can consider, and if deemed necessary, implement a ban on the person from attending future Rugby AU Events at nominated Match Venues.